

# Product Bulletin

February 2017

## GOFREE® FLEX PRO VACUUM LIMITED WARRANTY SUSPENSION/EXTENSION

In March 2016, ProTeam issued a Safety Notice involving the GoFree Flex Pro battery and advised customers NOT to use or recharge the battery while new batteries, chargers and vacuums were developed. Those old batteries and chargers must be recycled or disposed of in accordance with local regulations.

During the time that customers could not use their GoFree Flex Pro vacuums, awaiting new batteries and chargers, the Limited Warranty period for the vacuums – as described and outlined in each product’s Owner’s Manual – was suspended.

In February 2017, we will begin shipping new replacement batteries and chargers. ProTeam will reinstate the Limited Warranty for the vacuums and extend the warranty period for one (1) entire year.

There are no other changes to the original Limited Warranty as outlined in the manual. The Limited Warranty applies only to the original owner of the product, beginning on the date of purchase. In the absence of the required proof of purchase date, the manufacture date on the product’s serial tag will be used to determine the start of the Limited Warranty period, including any applicable extension.

See the chart below for examples of how this warranty extension applies:

If Purchase Date were...	Original Ltd Warranty Ending Date Would Be...	Warranty Suspension Period	<u>New</u> Limited Warranty Ending Date
<b>1/1/2013</b>	12/31/2015	N/A	N/A - Expired prior to 3/2016
<b>7/1/2013</b>	6/30/2016	1/1/16 – 12/31/16	6/30/2017
<b>1/1/2014</b>	12/31/2017	1/1/16 – 12/31/16	12/31/2018
<b>7/1/2014</b>	6/30/2017	1/1/16 – 12/31/16	6/30/2018
<b>1/1/2015</b>	12/31/2017	1/1/16 – 12/31/16	12/31/2018
<b>1/1/2016</b>	12/31/2018	1/1/16 – 12/31/16	12/31/2019

If you have any questions regarding this Limited Warranty extension, please contact ProTeam Customer Service at [customerservice.proteam@emerson.com](mailto:customerservice.proteam@emerson.com), by phone at 866-888-2168 or by fax at 800-844-4995.