

# Hospitality Direct Net Discounts 2016

PRODUCT	ANY QUANTITY
Vacuums	42%
PRODUCT	ANY QUANTITY
Intercept Micro Filters	40%
PRODUCT	ANY QUANTITY
Parts, Accessories & ProDusters	20%
PRODUCT	ANY QUANTITY
Equipment Eligibility	Full

## Terms and Conditions

### PRICING:

- Prices are subject to change without notice.
- Discount percentages are off of the most current list price.
- Quantity discounts apply to single orders shipping to one location.

### MINIMUM ORDER:

- All orders less than \$75 USD will be assessed a \$10 USD service charge.

### SHIPPING:

- Free, prepaid ground freight will be applied on all single orders with an invoice total of \$250 USD or greater shipping to one location within the continental United States (excludes shipments to Hawai'i, Alaska and U.S. Territories). Split shipments do not qualify.
- Distributor is responsible for all freight charges, applicable fees and taxes on orders less than \$250 USD shipping to locations in the United States.
- Orders of any invoice amount shipping to Alaska, Hawai'i, Puerto Rico or any U.S. territory will receive a 5% deduction on the product invoice total for freight allowance. Distributor is responsible for all freight charges, fees and taxes.
- Same-day rush shipments may be possible, but requests must be received by ProTeam Customer Service by 12 noon Central Time. All reasonable efforts will be made to ship the same day, but not all requests can be fulfilled.
- Distributor is responsible for ALL freight charges and expedited order fees on any expedited/rush shipments, regardless of invoice amount.
- Shipping cost responsibility is based on original, complete Purchase Order. We will do our best to ship orders complete, but Distributor is responsible for all applicable freight charges and fees on backorder shipments.
- Shipments are normally transported by ground or common carrier.

### PLACING ORDERS:

- Orders may be placed by phone (866) 888-2168, fax (800) 844-4995 or email [customerservice.proteam@emerson.com](mailto:customerservice.proteam@emerson.com).
- Please use the item numbers and descriptions listed in ProTeam's Product Guides or website to help avoid confusion, delay or incorrect ordering.

### MISCELLANEOUS:

- Extra catalogs, price booklets and other literature are available through ProTeam Customer Service. Due to the high cost of these items, a processing charge may be applied for large quantities, special orders or rush shipments.

### RETURN POLICY:

- Contact Customer Service for instructions on returning product. ProTeam's original invoice number(s) must be provided.
- A Service Request (SR) number for the authorized return must be issued and visible on all returned packages before a credit will be issued.
- All items returned must be in the original and resalable condition, shipped freight prepaid to ProTeam, and will be assessed a 20% restocking charge to cover costs of processing, inspecting and repackaging.
- No returns will be accepted after 90 days from the invoice date.
- No credit will be extended for any quantity greater than the amount authorized by ProTeam.
- A complete Return Policy can be found on our website, [www.pro-team.com](http://www.pro-team.com).



866.888.2168

[www.pro-team.com](http://www.pro-team.com)