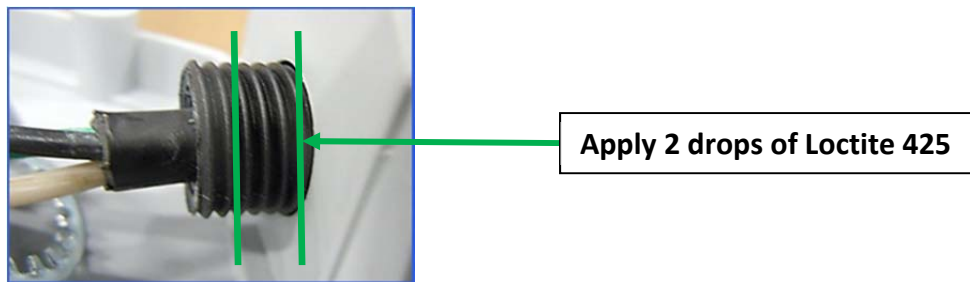

Product Bulletin

May 19, 2015

Securing Backpack Cord Assemblies to Housing

In some situations, it has been reported that the nut holding the cord assembly on the Super Coach Pro® and GoFree® Flex Pro model series backpack vacuums are coming loose. In such a case, it is possible the cords will hang loose from the upper motor support/housing and place tension on the internal cord conductors. In certain circumstances, this can pull the wire terminal from the conductor and cause the vacuum to stop operating.

Adjustments have been completed to remedy this potential issue on all vacuums manufactured as of 4/30/15. If this situation is experienced on an existing vacuum in the field, the immediate solution is to apply 2 drops of an adhesive known as **Loctite® 425** to the threads of the strain relief stem prior to securing the strain relief nut. See photo below.



After testing several adhesive products, it's important to use Loctite 425 only and not a different product as stronger adhesives will not allow the cord to be removed in the future without damaging the housing.

To obtain a bottle of Loctite 425, please contact ProTeam Customer Service at customerservice.proteam@emerson.com or 866-888-2168. Replacement of cords that experience this issue is covered by the product's Limited Warranty. We will continue to examine this situation for other improvements as needed.