

# Canadian Silver Net Discounts

## Effective 12/1/2016

PRODUCT	1-7	8+
Vacuums	40%	45%
PRODUCT	1-99	100+
Intercept Micro® Filters	50%	65%
PRODUCT	ANY QUANTITY	
Parts, Accessories & ProDuster®	45%	

## Terms and Conditions

### PRICING:

- Prices are subject to change without notice.
- Discount percentages are off of the most current list price.
- Quantity discounts apply to single orders shipping to one location.
- Program is based on a 1:1 exchange rate, subject to change with a 30-day notice.

### MINIMUM ORDER:

- All orders less than \$75.00 USD will be assessed a \$10.00 USD service charge.

### SHIPPING:

- Free, prepaid ground freight will be applied on all **single orders that include any vacuum or wet/dry equipment with a product invoice total of \$1,000.00 USD** or greater shipping to one location. Split shipments do not qualify. Distributor is responsible for GST and all other applicable taxes.
- Free, prepaid ground freight will be applied on **all parts-only orders with a product invoice total of \$250.00 USD** or greater shipping to one location. Split shipments do not qualify. Orders that include vacuum or wet/dry equipment do not qualify. Distributor is responsible for GST and all other applicable taxes.
- Distributor is responsible for ALL freight charges, GST and all other applicable taxes on equipment orders less than \$1,000.00 USD and parts-only orders less than \$250.00 USD.
- Distributor is responsible for ALL freight charges and expedited order fees on any expedited/rush shipments, regardless of invoice amount.
- Shipping cost responsibility is based on original, complete Purchase Order. We will do our best to ship orders complete, but **Distributor is responsible for all applicable freight charges and fees on backorder shipments.**
- Shipments normally transported by ground or common carrier.

### PLACING ORDERS:

- Orders may be placed by phone at 866-888-2168, by fax at 800-844-4995 or by email at [customerservice.proteam@emerson.com](mailto:customerservice.proteam@emerson.com).
- Please use the item numbers and descriptions listed in ProTeam's Product Guides or website to help avoid confusion, delay or incorrect ordering.

### MISCELLANEOUS:

- Extra catalogs, price booklets and other literature are available through ProTeam Customer Service. Due to the high cost of these items, a processing charge may be applied for large quantities, special orders or rush shipments.

### RETURN POLICY:

- A complete Return Policy can be found on our website, [proteam.emerson.com](http://proteam.emerson.com).
- Contact Customer Service for instructions on returning product. ProTeam's original invoice number(s) must be provided.
- A Return Authorization Service Request (SR) number MUST be issued and visible on all returned packages before a credit will be issued.
- All items returned must be in the original and resalable condition, shipped freight prepaid to ProTeam, and will be assessed a 20% restocking charge to cover costs of processing and repackaging.
- No returns will be accepted after 90 days from the invoice date.
- No credit will be extended for any quantity greater than the amount authorized by ProTeam.



866.888.2168  
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