



GoFree® Replacement Product Shipping Destination Confirmation

ProTeam greatly appreciates your patience and understanding while we developed a new and improved lithium ion battery and charger system for use with our GoFree Pro/GoFree Flex Pro backpack vacuum models. We will begin shipment of new replacement batteries and chargers in February 2017.

Charger replacements were not mentioned in our March 2016 Important Safety Notice. Please note that the new GoFree battery must be used ONLY with the new charger. Do not use the old charger with new or old batteries.

As we prepare to ship replacement batteries and chargers to you, please confirm by signing below that your old batteries and chargers have been or will be properly recycled or disposed of, and that any old batteries in your possession that are subject to the Safety Notice have been disabled by using the Lock-Out Cover described below. Also, please provide the serial numbers of the products involved (vacuum, battery and charger) and the shipping destination desired for new products. You can enter that information in the space provided below.

ProTeam is sending a Lock-Out Cover that will snap onto any battery that is subject to the Safety Notice and that is still in your possession. Once in place, the cover will prevent the battery from being used or recharged before it is properly recycled in accordance with your local requirements. The cover will also help distinguish between the old batteries and our new replacement batteries.

If you have already provided ProTeam with the GoFree vacuum and battery serial numbers, there is no need to list them again below. However, we will need the serial numbers of the chargers that will be replaced.

This document must be signed by the owner, user or authorized representative of the owner or user and received by ProTeam prior to shipment of replacement batteries and chargers.

It will serve as the Purchase Order for replacement product, so no other PO needs to be submitted.

Authorized Signature: _____ Date _____

Printed Name: _____ Job Title _____

Company Name: _____

Email address: _____ Phone _____

Shipping Address for Replacements (please print clearly to ensure accuracy; physical address only – NO PO/Postal Box):

Company Name _____ Service Request (SR) # - if known _____

Street Address _____ Attn: _____

City, State/Province, Postal Code _____

<u>GoFree Vacuum Serial Numbers</u>	<u>GoFree Battery Serial Numbers</u>	<u>GoFree Charger Serial Numbers</u>

Please use additional sheets as necessary.